



PATIENT PARTICIPATION GROUP (PPG)

Aims & Objectives

1. To act as a 'critical friend' to the Practice by providing constructive feedback and new ideas.
2. To help improve communication between the Practice and its patients.
3. To provide practical support to the Practice when implementing any changes.
4. To work in a proactive and positive way with GP's and Practice staff to continuously improve patient services.
5. To obtain feedback from and provide representation for Practice patients ensuring that this is representative of the Practice population as a whole.
6. To engage with the wider community to seek their views on the services available.
7. To promote health improvement by running or supporting related events in the Practice.
8. To actively encourage increased patient representation at meetings across all age ranges and ethnic backgrounds.